

Action Plan 2022-2025			
Aims	<p>VSG aims to further the interests of those with responsibilities for visitor risk management in the countryside and in the historic built environment in the UK and Ireland by:</p> <ul style="list-style-type: none"> • encouraging consistency of approach • producing sound interpretation of legislative requirements and the implications of case law decisions • identifying and sharing good practice • encouraging a balanced and pragmatic approach to the many, often varied and conflicting, factors bearing on visitor risk management <p>VSG aims to assist organisations to:</p> <ul style="list-style-type: none"> • achieve cost-effective visitor risk management • demonstrate risk control solutions which comply with statutory requirements • achieve a balance between safety, amenity, heritage, and the environment • minimise losses, including those due to claims • meet moral obligations • promote access 		
Objectives	<ol style="list-style-type: none"> 1. Providing a focal point of knowledge, expertise and proven good practice for organisations and individuals with responsibilities for managing the safety of visitors in countryside and built heritage environments. 2. Producing and publishing guidance and good practice applicable to a broad range of organisations. 3. Encouraging the dissemination of good practice and discussion of issues through e-communication and in-person events. 4. Seeking the engagement and support of regulatory and advisory bodies, principally the Health and Safety Executive (UK) and the Health and Safety Authority (Ireland). 5. Delivering training through various mechanisms to meet the needs of members 6. Growing organically through demonstrating the benefits and value for money to member organisations. 		
Core Themes	Workshops and webinars	Member Engagement	Governance
Actions	<ul style="list-style-type: none"> • Deliver a hybrid model for workshops and webinars that is 2 workshops and 4 webinars per year (Yr.1-3) • High quality outputs made available to all members regardless of attendance (Yr.1-3) • Ensure 1 in 4 events is focused on topics related to historic built environment. (Yr. 1-3). 	<ul style="list-style-type: none"> • Maintain and update website (Yr.1-3) • Establish and maintain members only discussion group on LinkedIn (Yr.1-3) • Create and circulate quarterly ezines with content that includes a summary of workshops and webinars, new case law, case studies, and new projects (Yr.1-3) • Re-establish the Historic Built Environment sub-group and the Irish sub-group (Yr.1-3) • Identify Task and Finish sub-groups for projects (e.g., Training & E-learning). (Yr.1) 	<ul style="list-style-type: none"> • VSG Management Board to have 2 x in-person (to coincide with workshops) and 2 x online meetings per year (Yr.1-3) • Establish an Audit Committee to undertake quarterly review of finances and Secretariat performance with feedback mechanism to the Management Board. (Yr.1-3)
Explore Themes	Training and Learning		High Quality Information
Actions	<ul style="list-style-type: none"> • Conduct annual review of the training and learning needs of member organisations. (Yr.1-3) • Reflect on e-learning pilot and scope out next steps (Yr.1) • Identify training need, scale, complexity, and delivery mechanisms for training and learning (Yr.1) • Review potential for external accreditation of training (Yr.2) 		<ul style="list-style-type: none"> • Conduct annual review of the information needs of member organisations. (Yr.1-3) • Commission new case studies and relevant case law (Yr.1-3) • Deliver a set of standardised risk assessments and inspection templates available for members (Yr.1) • Continue to promote the current stock of 'Managing Visitor Safety in the Countryside' and 'Managing Visitor Safety in the Historic Built Environment' publications (Yr.1-3) • Launch the Safety Communication Guidance (Yr.1)